



## Asshurt: Support

### Support Representative Application

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Thank you for showing interest in becoming part of the Asshurt Team! Before you start filling out this application, there are a few things you should know:

1. **Asshurt is a volunteer effort.** No income or salary is provided as compensation for anyone's involvement.
  2. **Support Representatives must have good communication skills.** As a support agent you will be dealing directly with the customers which means you will need to put your best foot forward! Proper grammar and clear communication is necessary.
  3. **Previous infractions count.** If you have any account associated with you that has suspensions, they may be factored into the decision of your application.
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As a Support Representative for Asshurt, you will be working with various services that we use to communicate with and help players of all ages. Your work will require you to serve as an investigator for player disputes, a guide for technical issues, and above all else, protect children from the dangers of online communication.

We are searching for people who have a friendly personality, excellent writing ability, and superb problem solving skills to represent Asshurt to the many players and parents who reach out to us.

#### **Position Requirements:**

- Must be at least 13 years of age.
  - Have a deep understanding of the Asshurt Terms of Service.
  - Service Whitelist must be in good standing.
  - Must be able to handle explicit language and inappropriate content.
  - An intermediate technical ability to understand the software and interfaces used for support work, as well as troubleshooting player issues.
  - A service whitelist with access to our services are required for this position. (This is because we want reps who know about how our service works and is set up)
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The application begins below.

Copy & Paste the questions with your answers in an email to [apply@asshurthosting.pw](mailto:apply@asshurthosting.pw)

Title the email with the job title your applying for.

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#### **About You**

- What is your first name, and preferred name?
- What is your date of birth?
- Is English your first language?
- Are you comfortable with using voice chat?
- Can you tell us a bit about yourself?
- Have you worked in a team environment before?
- If so, how would you describe your experience on that team?

#### **Asshurt Services**

- List your SirHurt Account Username(s)
- Do you have any previous infractions (warnings, suspensions, terminations, loss of ability to use Asshurt) on any of your whitelists If so, what are they?
- How often do you use our services?
- Are you an active member of any exploit-related websites outside of Asshurt's?
- If so, where can we find you? Direct links to your profiles would be great!
- Are you a member of our discord community? If so, please state your Username and Tag.

#### **Support Experience**

- Do you have any previous support experience? If so, what kind of support?
- What do you consider good customer service?
- What Operating System do you currently use?
- Are you comfortable with any other Operating Systems?
- Why do you want to work for Asshurt?
- Are there any other positions you are interested in other than the one you have applied for? If so, list all that apply.

*Continued on next page*



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**Availability**

- What timezone are you in?
  - When are you usually available at your computer?
  - How much time can you commit to your job as support staff per week?
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